

Biography - Darryl Proud

Qualifications:

- Graduate Diploma of Management Studies
- Diploma of Project Management
- Diploma of Government (Contract Management)
- Diploma in Occupational Health and Safety
- Certificate IV in Government (Procurement and Contracting)
- Certificate IV in Training and Assessment
- Public Sector Resource Management Course
- Diploma of Government (one unit – PSPGOV508A Manage conflict)
- Certificate IV in Frontline Management (two units – BSBWOR402A Promote team effectiveness and PSPGOV411A Deal with conflict)

Memberships:

- Member, Australian Institute of Training and Development
- Member, Australian Institute of Project Management

Professional Experience:

Darryl is an experienced training developer and facilitator having been responsible for the initial design, development, piloting, evaluation and roll out of a range of training and assessment products for numerous clients. Darryl has a wealth of knowledge in the areas of general and human resource management; Procurement; as well as Contract and Project Management. His experience includes:

- Ongoing delivery of a variety of 'Management and Administration' courses for the Department of Defence, both civilian and military personnel, including:
 - Dealing with Change
 - Dealing with Workplace Conflict
 - Managing Relationships
 - Managing Workplace Conflict
 - Performance Conversations
 - Planning and Managing Change
 - Principles Based Decision Making
 - Structuring Work
 - Supervising Integrated Teams
 - Supervisor Skills and Writing Skills
- Darryl developed a suite of eight training courses for Department of Veteran's Affairs staff on the legal frameworks that apply in their workplace and how to manage claims lodged by veterans. Darryl has been the primary facilitator for the last three years with MTS being re-engaged to update the courses and deliver them into 2017/2018. Darryl will be MTS' lead consultant for this update.



- Darryl has also been the lead consultant on MTS's project to standardise the training and assessment framework for the volunteer advocates that support veterans lodging a range of claims for compensation. Darryl established a framework for the continuum of training and assessment, reviewed all of the courses and developed a plan to ensure they are standardised and meet the assessment requirements of National Recognised courses. The course was successfully accredited and added to MTS Scope of Registration through ASQA. He is now the lead consultant and trainer for this program.
- Developed and delivered workplace training to a number of Queensland local councils in a range of management skills including:
 - Supervisory skills
 - Conflict resolution
 - Performance management
 - Enterprise bargaining
 - Continuous improvement
 - Communication skills
 - Project management
 - Risk management
- Developed and delivered five complete Diploma of Government (Contract Management) programs for Department of Families, Community Services and Indigenous Affairs; Program Management Overview and Advanced courses for the Department of Health and Ageing.
- Delivers Complex Procurement and Negotiation courses to the Queensland Government; a series of 1 day Contract Management programs for DIPNR; and Procurement Overview and Tendering workshops for the Australian Department of Health and Ageing.
- Has facilitated a range of courses in procurement and management with the Department of Business and Employment for the Northern Territory Government. These programs include the Diploma of Government (Contract Management) and Certificate IV in Government (Procurement), as well as selected units of the Certificate III in Government. Delivered Purchasing Level 4 Contract Management Program for all NSW Government Agencies.
- Delivered Diploma of Project Management courses at a number of Queensland TAFEs and to a number of Local Government clients.
- Provided services in the field of Training and Human Resource Development to a wide range of clients, including Australia Post, Australian Coal Mining Industry, Queensland Purchasing, Australian Automotive Aftermarket Industry, Capricorn Coal Pty Ltd and Mt Isa Mines Pty Ltd.

Prior to joining MTS Darryl worked in a number of roles and some of his relevant experience includes:

- Human Resource Manager (1993-1995) managing 400 staff and up to 700 trainees.
- Managed a team of ten facilitators responsible for developing, planning, delivering and evaluating a suite of professional development courses for middle managers.
- Delivered training modules to middle managers which included Communication Skills, Problem Solving, Decision Making, Risk Management, Project Management, Change Management, Leadership, and Organisational Policy.